

## FOI And EIR Disclosure Log

Ref No	Request Outcome	Request Title	Summary	Due Date	Date Responded	DAY COUNT
PUBLISHED FOR FOIA REQUESTS UP TO AND INCLUDING 31st DECEMBER 2023						
April 2023 - March 2024						
NLB-FOI-159	Fully Met	Reprographics and print arrangements	Commercial request - someone looking for contracts. Sent in the day before the office closed for Christmas break, responded within legislative timescales	19th January 2024	17 January 2024	18
NLB-FOI-158	Fully Met	Posters Paid by the Trust	The request appears to relate to NHS Trusts, an email requesting clarification has been sent to the requestor.	27 December 2023	01 December 2023	2
NLB-FOI-157	Declined Data Not Held	DIRECTOR REVIEW OF NLB-FOI-148 and NLB-FOI-152 Payment Performance Summaries	<p>New company set up to try to take on 'debt recovery' of interest due to late payment of suppliers</p> <p>We have considered whether:</p> <ul style="list-style-type: none"> <li>• The FOIA has been properly applied, in particular, whether the information requested genuinely falls within the exemption(s) cited and (where relevant) whether the balance of the public interests favours not permitting disclosure;</li> <li>• there have been any developments since the original response, including any points made by the requestor when making their complaint, that should alter our approach;</li> <li>• It is possible to provide any further information to the requestor;</li> <li>• there are any lessons for handling future cases; and</li> <li>• there are other exemptions that should be applied.</li> </ul> <p>The outcome was still to decline to provide the information. Previously using 'What do they know?' email address.</p>	04 December 2023	01 December 2023	17
NLB-FOI-156	Fully Met	Data Protection Compliance	Sender is looking for a sales opportunity around Data Protection Compliance Software and/or consultancy days - see last question	06 November 2023	13 October 2023	5
NLB-FOI-155	Fully Met	Finance System	This is a company looking to sell consultancy etc.	03 November 2023	23 October 2023	12

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NLB-FOI-154	Data Not Held	Digital Signage Software	<p>The requestor is an alliance of three IT companies from UK working towards bidding and executing IT projects in the public sector, working with Technology partners from India.</p> <p>The information required related to a procurement exercise but would have needed an award to have been made to create the data requested.</p> <p>Data Not Held</p>	02 November 2023	11 October 2023	6
NLB-FOI-153	FOR INFORMATION ONLY DFT FOI	Maritime Decarbonisation Consultation: Plotting the Course to Zero  MADE TO DfT	<p><b>FOR INFORMATION ONLY - DFT FOI</b></p> <p>DfT NOTIFIED THAT NLB HAVE NO CONCERNS ABOUT PUBLISHING NLB RESPONSES</p> <p>Director Operations comment- no information was identified needing redaction. A nil response was not required.</p>	10 October 2023	10 October 2023	1
NLB-FOI-152	Data Not Held	Payment Performance Summaries for Regulation 113 Notices	See NLB-FOI-148 - this is a cutdown following declining NLB-FOI-148 on the basis that we do not hold the data.	29 September 2023	22 September 2023	16
NLB-FOI-151	Fully Met	NLB Staff working from abroad	<p>Regular FOI requestor. Undertakes research for the Taxpayers Alliance, but never before on this subject</p> <p>Requestor wanted dates and number of dates for NLB Staff working from abroad</p>	20 September 2023	30 August 2023	5

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NLB-FOI-150	Fully Met	Multi-Functional Devices and Printing Contracts	The requestor has sent out more than 500 identical requests on the same subject to government departments and bodies since the start of July 2023, req	01 September 2023	24 August 2023	16
NLB-FOI-149	Fully Met	ICT Devices, Platforms, and Security	Commercial Request from GlobalData Ltd. They provide business information reports and services. The Company offers research reports, news, forecasts, bespoke data analysis, market analysis, contract and industry information, and consulting services. The data requested looks to be information to create an initial dashboard view of an organisation. The request includes a request for information about our security systems. We should consider withholding this data and providing only the rest of the data requested.	24 August 2023	17 August 2023	17
NLB-FOI-148	Data Not Held	Payment Performance Summaries for Regulation 113 Notices	This is a request from Nobu Statutory Ltd, trading as latepaymentaction.com. Their operating model is based on recovery of debts and compensation on a no win, no fee basis. The debts being due under the Public Contract Regulations 2015, with the regs applying to all public sector entities in the UK, including central government departments, local authorities, NHS bodies, and other public bodies. There are examples on the internet of organisations mainly councils so far responding to the same email request.	21 August 2023	OPEN	18
NLB-FOI-147	Fully Met	Call-off contracts in the public sector	Request in respect of a research project investigating call-off contracts in the public sector	4 Aug 2023	13 July 2023	4

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NLB-FOI-146	OPEN	Corporate Estate Managing Maintenance	Details of maintenance management model requested via a What Do they Know email address. Same request made to approximately 300 organisations over a period of months.	2 Aug 2023	28th August 2023	18
NLB-FOI-145	Partially met	Details for NLV Pole Star Dry Dock Service tender	Information and successful tender document requested. Partially declined under FOI and the Public Contracts regs 2015. Tender document not released.	06 June 2023	26 May 2023	12
NLB-FOI-144	Fully Met	Temporary Labour Usage in your Non-Government Department	The Requestor was acting on behalf of a recruitment agency. The requestor was looking for the number and recruitment costs for temporary staff tor 2022/2023.	23 May 2023	19 May 2023	16
April 2022 to March 2023						
NLB-FOI-143	Fully met	Temporary and Permanent Recruitment	Round Robin request sent to a lot of organisations, about recruitment. The requestor has sent a number of similar types of request regarding recruitment through the WDTK website, which shows 207 requests sent since 1 July 2022.	28 February 2023	24 February 2023	16
NLB-FOI-142	Declined	Cyber Insurance Spending	Given that making public information with regard to Cyber Insurance Spending has the potential to increase the possibility of a cyber attack on our systems, which are classed as part of the National Critical Infrastructure, and that NLB's Position is not to disclose any details in relation to its' provision on the basis of Security. Under section 24(2) for the purpose of safeguarding national security, we declined to either confirm or deny holding any information on the subject.	24 February 2023	3rd February 2023	5
NLB-FOI-141	Fully met	Malicious email volumes	We have had two previous requests on the same subject from this person through the 'What do they know website, which shows that they have been sent to more than 400 Government departments and bodies. This is a regular customer through the What Do They Know website with over 2000 requests noted. They vary only slightly in content but always on the same subject.	26 January 2023	7th February 2023	9
NLB-FOI-140	Fully met	Equality, Diversity and Inclusion Training	Request for headcount and cost of staff (internal and external) working on Equality, Diversity and Inclusion in NLB, and numbers of days training undertaken and projected to the end of the current financial year.	17 January 2023	11 January 2023	16
NLB-FOI-139	Fully met	Communications/Staffing Resources	Request for headcount and cost of staff (internal and external) working on Communications in NLB.	17 January 2023	17 January 2023	16

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Ref No	Request Outcome	Request Title	Summary	Due Date	Date Responded	DAY COUNT
NLB-FOI-138	Declined	Staffing levels and salary costs for last 3 financial years	Information requested relating to the headcount and cost of staff working at NLB for the last three financial years.  Information not provided as it is already in the public domain being published in the NLB Annual Report & Accounts.	04 January 2023	04 January 2023	3
NLB-FOI-0137	Fully met	Portree toxic gases from Bakkafrøst/Scottish Salmon Co. feed barge	Request to provide information held by the NLB in relation to the sunken feed barge off Portree since it sank on 26 November 2021.	12 December 2023	30 November 2022	3
NLB-FOI-0136	Declined	Senior ICT Staff Details	Request to provide current date names, job titles and email addresses for NLB Senior IT staff.  Information not provided as it is against our Data Protection Policy to provide names unless there is a legislative requirement to do so, such as the requirements of the Companies Act. Non-personal information for contacting ICT were provided.	06 December 2022	09 November 2022	2
NLB-FOI-0135	Fully met	Committee Meetings Technology	Request for data for research on the digitalisation of the UK's public sector – with a focus on committee meeting technology.	30 November 2022	07 November 2022	3
NLB-FOI-0134	Fully met	Contractual Home Workers	Request for the numbers of staff who are contractual home workers in each of the last three financial years: 2019-20, 2020-21, 2021-22	27 September 2022	14 September 2022	11
NLB-FOI-0133	Fully met	Pay Review Settlement	request for the details of the 2021/22 employee pay review/settlement for NLB.	06 September 2022	11 August 2022	1
NLB-FOI-0132	Fully met	List of local lighthouse authorities	Request for a list of local lighthouse authorities in and around Scotland and the Isle of Man, and if no complete list is available a partial list.  As there is no published definitive list of LLAs, our Navigation Manager produced a partial list of those SHAs who have active responsibilities as an LLA.	23 June 2022	29 June 2022	6
NLB-FOI-0131	Fully met	Electronic devices	Request for numbers of electronic devices deployed by the Northern Lighthouse Board, hardware for replacement up to 2025 , and software due for upgrade or replacement.	22 June 2022	19 July 2022	13

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Ref No	Request Outcome	Request Title	Summary	Due Date	Date Responded	DAY COUNT
NLB-FOI-0130	Fully met	Call-off contracts	Request for details on 3 contracts for a research project investigating call-off contracts in the public sector.	1st June 2022	27 June 2022	19
NLB-FOI-0129	Fully met	Positive Covid Cases	Request for numbers of the positive Covid cases through the pandemic to date in respect of each premises that the Board maintains - disclosing the precise dates of however many positive cases affected whatever named site(s).	18 April 2022	05 May 2022	13
NLB-FOI-0128	Fully met	Gender Pay Gap	Request to provide the cost of producing the Gender Pay Gap report, published voluntarily by NLB on our website	31 March 2022	14 April 2022	10

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April 2021 - March 2022						
NLB-FOI-0127	Fully met	Lighthouse buildings empty, unused, for sale	Information on empty buildings, those for sale, or may be for sale, and copies of minutes of relevant NOB meetings,	02 March 2022	25 March 2022	12
NLB-FOI-0126	Fully met	Payments made to charities and third sector organisations	Payments made to a list of charities and third sector organisations between 2018 and 2021	01 March 2022	09 February 2022	9
NLB-FOI-0125	Fully met	Loses and special payments	losses and special payments between 2018 and 2021	21 February 2022	10 February 2022	13
NLB-FOI-0124	Fully met	Social Media Spend	Total social media advertising spend broken down by year and social media form between 2019 and 2022.	21 February 2022	10 February 2022	2
NLB-FOI-0123	Fully met	Malicious emails volume 2019-2021	Number of malicious emails blocked between 2021 and 2019, broken down by year and categorised	14/02/2022	25 January 2022	7
NLB-FOI-0122	Fully met	Lost electronic devices	Information of the Security Strategy and approach to	10 January 2022	16 December 2021	4

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NLB-FOI-0121	Fully met	Information Technology security	A questionnaire on our approach to IT security strategy and its consequences. Potentially for a thesis or commercial opportunity.	10 January 2022	16 December 2021	4
NLB-FOI-0120	Fully met	Questions About GDPR Data Access Process for NLB	Request from America – in preparation for submission of a Subject Access Request	07 January 2022	15 December 2021	6
NLB-FOI-0119	Fully met	Malicious email volume	A request for a breakdown, by year and by individual departments, from 2018 to present day in respect of malicious emails sent to the department.	09 December 2021	19 November 2021	9
NLB-FOI-0118	Fully met	Correspondence Logs	Request for statistical data in respect of responses to complaints plus FOI, SAR and other requests.	19 November 2021	28 October 2021	5
NLB-FOI-0117	Fully met	Penetration/Vulnerability Testing Services	Request on use of CCS frameworks, received via the whatdotheyknow.com Website.	18 November 2021	03 November 2021	9
NLB-FOI-0116	Fully met	Supplier Statistics	Relating to printing hardware and printing contracts	10 November 2021	03 November 2021	15
NLB-FOI-0115	Fully met	outline annual request from XperTHR.co.uk	Routine annual request from XperTHR.co.uk	03 November 2021	13 October 2021	5



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Ref No	Request Outcome	Request Title	Summary	Due Date	Date Responded	DAY COUNT
NLB-FOI-0114	Fully met	National Audit Office Freedom of Information Request - Climate Change Survey Results	The NAO has received an FOI request for information relating to the NAO's 'Climate change risk: A good practice guide for Audit and Risk Assurance Committees,' published in August 2021.	Responded to by NAO		
NLB-FOI-0113	Fully met	Ransomware attacks	Statistical information about Ransomware attacks over the last five years.	22 October 2021	14 October 2021	14
NLB-FOI-0112	Fully met	Deployment of new technology	Request as to whether NLB would be deploying any software from a list defined by the requestor	21 October 2021	13 October 2021	14
NLB-FOI-0113	Fully met	Ransomware attacks	Journalist request on number and effectiveness of ransomware attacks over the last 5 years.	22 October 2021	14 October 2021	14
NLB-FOI-0112	Fully met	Deployment of new technology	Request into whether NLB use or intend to implement technologies specified in the request	21 October 2021	13 October 2021	15
NLB-FOI-0111	Fully met	Home working equipment general	following clarification - List of all items procured, for use by NLB Staff, specifically for the purpose of working from home due to the pandemic The list to include the purchase cost for the items. (EG office chairs, desktop screens or docking stations).	04 October 2021	04 September 2021	11
NLB-FOI-0110	Fully met	Home working equipment for officials	Following clarification - List of all items for home working in NLB since March 2020 which cost more than £1,000.	04 October 2021	04 September 2021	11

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Ref No	Request Outcome	Request Title	Summary	Due Date	Date Responded	DAY COUNT
NLB-FOI-0109	Fully met	ransomware incidents	request on number and effective of ransomware attacks over the last 3 years. From a UK based PR and Digital Communications Agency	28 September 2021	01 September 2021	16
NLB-FOI-0108	Fully met	Sexual harassment complaints	Statistical and outcome information about sexual harassment complaints over the last three years.	21 September 2021	27 August 2021	4
NLB-FOI-0107	Fully met	Bullying complaints	Statistical and outcome information about sexual harassment complaints over the last three years.	21 September 2021	27 August 2021	4
NLB-FOI-0106	Fully met	Funding to charities and third sector bodies	Research by the Taxpayers alliance on grants and gifts paid or planned to be paid to charities and third sector bodies.	13 September 2021	19 August 2021	2
NLB-FOI-0105	Fully met	Payments to Stonewall	Request made in relation to any payments made by NLB to Stonewall (officially Stonewall Equality Limited) between 2019 and the date of request	02 July 2021	07 June 2021	2
NLB-FOI-0104	Fully met	Framework Details	From an individual undertaking research into frameworks and dynamic purchasing systems.	03 June 2021	27 May 2021	13
NLB-FOI-0103	Fully met	EIR-Central Government Fleet	Request made under the Environmental Information Regulations 2004 in respect of the non-specialist fleet vehicles classified as M1 under the United Nations vehicle standard. (Cars)	19 May 2021	07 May 2021	8
April 2020 - March 2021						

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Ref No	Request Outcome	Request Title	Summary	Due Date	Date Responded	DAY COUNT
NLB-FOI-0102	Fully met	Unconscious bias training	Numbers, cost and format of unconscious bias training undertaken by NLB over the last five calendar years.	26 March 2021	11 March 2021	5
NLB-FOI-0101	Fully met	AI and Digital Transformation	Request regarding our intent to implement AI solutions in NLB	15 January 2021	05 January 2021	10
NLB-FOI-0100	Partially met	IT Security Responsible Person	Request for details of person or persons responsible for IT in NLB. It is against our Data Protection Policy to publish personal information such as staff names and phone numbers, except for those roles where we are legally required to do so, however, a contact email address was provided.	08 January 2021	16 December 2020	3
NLB-FOI-0099	Fully met	Employee Pay Review 2020-21	Annual request from XpertHR.co.uk. - Detailed set of questions in relation to the annual pay award	09 November 2020	23 October 2020	8
NLB-FOI-0098	Fully met	Legacy system and applications	Detailed set of questions in relation to ICT legacy systems and migration to cloud services.	27 October 2020	01 October 2020	1
NLB-FOI-0097	Fully met	Training Spend	UK based consultancy which has a focus on the education sector. Wanting to use the requested data to better understand the new Civil Service Learning (CSL) contract that began in September.	23 October 2020	17 October 2020	15
NLB-FOI-0096	Fully met	Id verification	Information requested on services that require users to verify their identity by sending in physical forms of documentation (e.g. a passport)	21 September 2020	In Progress	17
NLB-FOI-0094	Met but some info not held	Commissioner and Board member ethnicity	Request by BBC Journalist for a breakdown of Commissioner and Board member ethnicity	28 August 2020	13 August 2020	8

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Ref No	Request Outcome	Request Title	Summary	Due Date	Date Responded	DAY COUNT
NLB-FOI-0093	Fully met	Intranet Information Request	Commercial information in respect of usage and supply of our internet	05 August 2020	05 August 2020	20
NLB-FOI-0092	Fully met	ICT Commercial Arrangements	Commercial information in respect of usage and supply of our ICT systems	14 July 2020	25 June 2020	6
NLB-FOI-00901	Fully met	Outbound Post	Commercial information in respect of usage and cost incurred in postage	08 June 2020	21 May 2020	9
NLB-FOI-0090	Fully met	Outsourcing ICT	Commercial information in respect of usage and cost incurred in outsourcing ICT services and kit	19 May 2020	15 May 2020	17
NLB-FOI-0089	Fully met	Data Centre Technologies	NLB use of Data Centre technology, vendors and sellers used and refresh dates.	15 May 2020	29 April 2020	6
NLB-FOI-0088	Partially met	Commercial work	Request for details of the rates that NLB charters both the 'Pole Star' and 'Pharos'.	15 April 2020	08 April 2020	14
NLB-FOI-0087	Fully met	Microsoft Office 365 Backup Policy	Deployment of Office 365 by the Northern Lighthouse Board	14 April 2020	08 April 2020	15
NLB-FOI-0086	Fully met	Telephone system maintenance	Contract information with regards to the telephone system maintenance contract (VOIP or PBX, other) for hardware and Software maintenance and support:	02 April 2020	26 March 2020	13
April 2019 - March 2020						

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Ref No	Request Outcome	Request Title	Summary	Due Date	Date Responded	DAY COUNT
NLB-FOI-0084	Fully met	Information Risks Structure	Contact details for staff with info risk responsibilities from a Cyber Security Services organisation	29 January 2020	22 January 2020	7
NLB-FOI-0083	Fully met	Spam emails	Breakdown of number of blocked spam/malicious emails for the last two years.	28 January 2020	13 January 2020	15
NLB-FOI-0074	Fully met	NLB 2018 Pay Award	Request for detailed breakdown Collective agreement covering pay and conditions	04 November 2019	04 November 2019	20
NLB-FOI-0082	Partially met	Spending on IT Security	Cost of Cyber Security measures from a Cyber Security Services organisation. We are unable to provide the detail of all money spent on cyber security in the last 12 months as our budget and finance data is not structured in such a way as to be able to identify and extract the required data.	16 January 2020	14 January 2020	2
NLB-FOI-0081	Fully met	Use of Personal devices for work activity	Requested in support of Master's degree in Digital Health Leadership at Imperial College London	20 December 2019	03 December 2019	17
NLB-FOI-0080	Fully met	IT Service Management and Desktops (ITAM) trends	Request received regarding helpdesk software from a bookkeeping services company	10 December 2019	03 December 2019	7
NLB-FOI-0079	Partially met	Finance team and Recruitment	Request via whatdotheyknow.com for information in respect of on staff numbers for the Finance Team.	09 December 2019	10 December 2019	-1
NLB-FOI-0078	Fully met	Procurement Strategies and the take up of G Cloud	Procurement Strategies and the take up of G Cloud from a Cloud Services provider.	09 December 2019	03 December 2019	6

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NLB-FOI-0076	Fully met	Intranet Queries	Request through What do they know for commercial information of cost and technology of the website	20 November 2019	05 November 2019	15
NLB-FOI-0075	Fully met	Collective agreement covering pay and conditions	Request from the Labour Research Department, an independent trade union based research organisation	13 November 2019	04 November 2019	9
NLB-FOI-0074	Fully met	NLB 2018 Pay Award	Detailed set of questions in relation to the pay award, for XperTHR.co.uk.	04 November 2019	04 November 2019	0
NLB-FOI-0073	Fully met	Gadget Loss or Theft	Number of lost laptops, mobile phones and tablet computers (iPads etc.) reported lost/missing or stolen over the last three financial years	22 August 2019	28 August 2019	-6
NLB-FOI-0072	Fully met	News story - NLB renting Turnberry lighthouse	Request for provide requestor with a copy of the response you gave to the FoI mentioned in newspaper story. Plus details of schedule of painting for the last 10 years and information on rental and sale of properties.	01 July 2019	09 July 2019	-8
NLB-FOI-0071	Fully met	No mention of FoI on NLB website	The ICO instruct public authorities such as the Lighthouse Board to publicise the fact that people can make FoI/EIR requests to them; tell people who they may think want information that they can make a request, and tell them how to do this.	01 July 2019	16 July 2019	-15
NLB-FOI-0070	Fully met	First Aid Training	Request for data on NLB tendering process for First Aid training courses	22 May 2019	08 May 2019	14
NLB-FOI-0069	Fully met	Inspection/Audit of Local Aids to Navigation and Offshore Structures - 2017 Report	PDF copy of "Northern Lighthouse Board: Inspection/Audit of Local Aids to Navigation and Offshore Structures - 2017 Report	15 May 2019	13 May 2019	18